



## Dear Customer,

National Bank of Bahrain prides itself as an institution that cares about the environment. One initiative that the bank is pursuing is to help protect the environment by reducing the usage of paper.

As part of this initiative we will discontinue sending physical statements for your Saving and Current Accounts held with the bank, commencing from 1st April, 2016. Instead, we will send e-mail statements to your e-mail address that is registered with the bank.

You are kindly requested to verify & update your e-mail address on which you would like to receive your account statements. You can do so by:

- Contacting our Call center at +973 17214433
- NBB Mobile Banking -> Self Service -> Update Mobile No/Email Id option (you will need to use your transaction password)
- NBB Internet Banking -> Self Service -> e-statement registration option
- Visiting nearest NBB branch

If your e-mail address is not registered with NBB, you can register it by calling +973 17214433, Internet Banking or through NBB Mobile Banking, using the same option as mentioned above.

Should you wish to continue receiving physical statements, please visit your nearest NBB branch or call us on +973 17214433.

We seek your assistance in helping to protect our environment.

Thank you.

## Customer Services

National Bank of Bahrain BSC  
P.O. Box 106, Manama, Kingdom of Bahrain

Note: You can conveniently access your account statement at any time through our electronic channels (NBB Internet Banking and Mobile Banking)